



Insurance Claims Handling Process – IF4

Name: _____

Department: _____

I understand the areas....

	Yes	No	I think so
1. General procedure for the notification of claims			
Valid claims			
2. Insurance products and associated services			
Insurance products			
Insurance and related services			
3. Claims considerations			
4. Claims handling procedures			
Insurance products			
Insurance and related services			
Claims handling system			
5. Claims settlement			
6. Management of expenses			

Please list the most important topics you would like to cover in your training session

- 1
- 2
- 3
- 4