



4D Training

## **IF4 – Insurance Claims Handling Process**

### **Who would benefit?**

Individuals taking this Chartered Insurance Institute's examination.

### **Objective**

To assist individuals with their revision study and examination preparation.

### **Content**

- Clarify areas of concern in the syllabus
- General procedures for the notification of claims
- Insurance products and associated services
- Claims considerations
- Claims handling procedures
- Claims settlement
- Management of expenses
- Learn what the examiner is looking for
- Learn useful revision and exam techniques

### **Duration**

One day

### **Pre-requisites**

It is assumed individuals attending this course have studied the course book in its entirety.